

2024 MAY TRAINING CALENDAR

DATES	TITLE OF TRAINING	PRESENTER	CONTACT INFO	LOCATION	SNC APPROVAL #
6-8	FIRST LINE SUPERVISION	ED DRESLINSKI	DEWOLF & ASSOCIATES	ISABELLA COUNTY CD	DDW2020-921
6	CHANGING FACE OF THE ACTIVE SHOOTER	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LIVE - VIRTUAL	MNA2023-3875
6	THE CHANGING FACE OF THE ACTIVE SHOOTER	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2023-3875
6-10	ADVANCED 40 HR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MSP - DRCC	MNA2022-2926
6	HANDLING DOMESTIC VIOLENCE CALLS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MSP - DRCC	MNA2022-2927
6	911 ETHICS & LIABILITY	TRACY ERTL	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC200902A
7	STRESS MANAGEMENT	TRACY ERTL	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC200910A
7	SWATTING	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL 1-5 PM	MNA2024-4316
7	SUICIDE CALLS:HELPING THE CALLER & TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MSP - DRCC	MNA2022-2928
8	HOMELAND SECURITY FOR THE TELECOMMUNICATOR	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MSP - DRCC	MNA2022-2931
8	HANDLING DESPONDENT OR SUICIDAL CALLERS	TRACY ERTL	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC201105A
9	911 DISPATCH LIABILITY	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MSP - DRCC	MNA2022-2929

9	FOUNDATIONS OF EMERGENCY HEALTH DISPATCHING (EMHD)	RICK JANKA	911 TRAINING INSTITUTE	LIVE - VIRTUAL	MCI201310A
9-10	INTRO TO FIRE SERVICE FOR 911 PROFESSIONALS	911 ACADEMY STAFF	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC200901B
10	CTO UPDATE	JOHN NELSON	DEWOLF & ASSOCIATES	KALAMAZOO CONSOLIDATED CENTRAL DISPATCH	DDW201404B
10	STRESS MANAGEMENT	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	MSP - DRCC	MNA2022-2930
10	LEADERSHIP & COACHING	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	LANSING	MNA2023-4094
10	DELIVERING EXEMPLARY CUSTOMER SERVICE	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2447
13-17	BASIC 40 HR DISPATCH	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID-EATON COUNTY CD LIVE - VIRTUAL	MNA2022-2466
13	HOMELAND SECURITY	CHRIS MCINTIRE	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC2020-1203
14	UNDERSTANDING DOMESTIC VIOLENCE	911 ACADEMY STAFF	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC200903B
15	CRIMINAL LAW FOR PUBLIC SAFETY DISPATCHERS	RANDY SECONTINE	911TRAINING@OAKLANDCC.EDU	OAKLAND COMMUNITY COLLEGE	OCC200701
21-22	DISCIPLINE & DISCIPLINARY INVESTIGATIONS	ED DRESLINSKI	DEWOLF & ASSOCIATES	CANTON TWP PD	DDW201910A
29-31	SUPERVISION OF THE CTO PROGRAM	JEFF DANIEL	DEWOLF & ASSOCIATES	MIDLAND CD	DDW201404A
30	SURVIVING CRITICAL INCIDENTS	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL 8AM-NOON	MNA2024-4317
30	INCIDENT DEBRIEFING	MACNLOW STAFF	KRISTEN BOUCK KEMP https://macnlow.com/	HYBRID - EATON COUNTY CD LIVE - VIRTUAL 1-5 PM	MNA201905D

31	BUILDING MENTALLY TOUGH HIGH MORALE 911 TEAMS	911 TRAINING INSTITUTE	911TRAINING.NET	LIVE - VIRTUAL	MCI2024-4300
----	--	---------------------------	-----------------	----------------	--------------

UPDATED 04/21/2024